

CHAN SOON-SHIONG MEDICAL CENTER AT WINDBER

FINANCIAL ASSISTANCE PROGRAM - PLAIN LANGUAGE SUMMARY:

Chan Soon-Shiong Medical Center at Windber offers Financial Assistance under a Financial Assistance Program to eligible individuals, providing partially or fully discounted emergent or medically necessary hospital care to eligible individuals and families.

This policy is to provide financial assistance for patients who:

- Have limited or no health insurance
- Have applied for governmental assistance, such as Medicare or Medicaid, but did not qualify
- Demonstrate financial need
- Supply hospital with the necessary information about household finances

You can obtain an application and additional information from any of the sources below:

- Download the application from the hospital website at www.windbercare.org
- Write to request the financial application at CSSMCW, 600 Somerset Avenue, Windber, PA 15963, Attn: Financial Services
- Phone a Financial Counselor at 814-467-3918 between the hours of 7am and 3pm.
- Stop at any registration area of the hospital where signage is also posted with information regarding the hospital's financial assistance policy.

Determination of Eligibility for the Financial Assistance Program is made based on review of a complete application and supporting documents, including proof of income, assets, and liabilities. Generally, patients with family income of 200% of the current year's federal poverty guidelines or less may be eligible for a discount of 100%. A partial discount may also be awarded depending on the household size and the currently published federal poverty guidelines.

Translation of the Financial Assistance Program and application are available by request at any of the locations listed above.